

**Franklin**®  
www.franklin.com

**NIV-450**

**HOLY BIBLE**  
**NEW INTERNATIONAL VERSION**

**User's Guide**

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## Key Guide

### Function Keys



Turns the product on or off.



Displays a help message.



Goes to the Verse Reference screen. Clears the calculator. In the converter and databank, goes to its main menu.



Backs up, erases a letter, or turns off the highlight in text.



Enters a search request, selects an item, or begins a highlight in text.



Expands a search. In the Organizer, goes to the Clock (🕒).



Places a bookmark. In the Organizer, goes to the Databank (📖).



Goes to the Word search screen. In the Organizer, goes to the Calculator (🧮).



Displays a footnote. In the Organizer, goes to the Converter (↺).



Goes to the Organizer: Clock, Databank, Calculator, and Converter.



Displays the main menus. In the Organizer, returns to the Bible.



At the Word search screen, types a ? to stand for a letter in a word. At a menu, displays a menu item. In text, displays the book, chapter and verse.



Shifts to type capital letters and punctuation marks.



Shifts to allow pg up, pg dn and to type numbers and special symbols.

NEXT



or

PREV

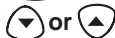



Displays the next or previous verse.

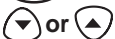
## Key Guide

### Combination Keys\*

 **+** Pages up or down.



 **+** At a menu, goes to the first or last item. In Bible text, goes to the start or end of the next or previous chapter.




 **+J** Types a hyphen.

 **+M** Types an @.

 **+?** Types a comma.

 **+\_'** Types a slash.

 **+** At the Word search screen, types an asterisk to stand for a series of letters in a word.



### Direction Keys



Move in the indicated direction.



At menus and dictionary entries, pages down. At the Word search screen, types a space.

## Installing Batteries

Your product is powered by two CR-2032 lithium, 3-volt batteries. Follow these easy instructions to install or replace them.

1. Turn your product off and turn it over.
2. Lift the battery cover on the back of your product by pushing up on the catch.
3. Install the batteries with the positive side facing up.
4. Replace the battery cover.

**Warning:** If the batteries wear-out completely, or if you take more than approximately a minute while changing the batteries, any information that was entered in this Bible will be erased. You should always keep written copies of your important information.

**Warning:** When changing the batteries, please remove and replace one battery at a time. If you remove both batteries at once, you may lose any information you entered.

## For Your Information

### ✓ **Follow the Arrows**

The flashing arrows on the right of the screen show which arrow keys you can press to move around menus or view more text.

### ✓ **Help is Always at Hand**

You can view a help message at any screen by pressing **HELP**. Use the direction keys to read the message. To exit help, press **BACK**.

### ✓ **About Screen Illustrations**

Some screen illustrations in this User's Guide may differ slightly from what you see on screen. this does not mean that your unit is malfunctioning.

### ✓ **Resuming Where You Left Off**




You can turn your electronic Bible off at any passage. When you turn it on again, the last passage that you viewed appears, unless you had previously turned on the *Learn-A-Verse* feature. If *Learn-A-Verse* is on, you will see a verse for you to memorize. To return to your last viewed passage, press **BACK**.

### ✓ **Where in the Bible Am I?**



At any Bible verse, you can view its book, chapter, and verse number by pressing **?**.

## **Viewing a demonstration or tutorial**

You can view a demonstration or tutorial of this Bible any time you want.

1. Press .
2. Use the arrow keys to highlight *Setup*.
3. Press **ENTER** to select *Tutorial* or use  to highlight *View Demo* and press **ENTER**.  
To stop the demonstration or exit from the *Tutorial* and go to the Verse Reference screen, press **CLEAR**.  
To go to the main menu, press .


## ✓ Learn-a-Verse

Your Bible comes with a *Learn-a-Verse* feature. Each time you turn your Bible on, you can see a verse from either the Old or New Testament for you to read or memorize. If you wish to turn this feature on, press . Highlight *Setup*, use  to highlight *Learn-a-Verse on* and press **ENTER**.





To turn the feature off, highlight *Learn-a-Verse off* and press **ENTER**.

## Changing the Settings

When using this Bible, you can activate the *Learn-a-Verse* feature, adjust the type size, the shutoff time, and the screen contrast. The shutoff time is how long your unit stays on if you forget to turn it off.

1. Press .
2. Use the arrow keys to highlight *Setup*.







3. Use  or  to move the highlight to *Set Contrast*, *Set Shutoff* or *Set Type Size*.
4. Press **ENTER**.
5. Use  or  to change the setting.
6. Press **ENTER** to store your changes.  
Press **BACK** to exit without making a change.

## Reading the Bible

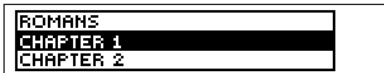
*Old Testament* and *New Testament* contain the Books of the Bible.







1. Press .



2. Use  or  to highlight *Old Testament* or *New Testament*, and press **ENTER** to select it.
3. Use  or  to highlight a book and press **ENTER** to select it.  
For example, select *Romans*.

**Note:** You can also type the name of a Book to highlight it.



4. Use  or  to highlight a Chapter, or type its number and press **ENTER** to select it.  
For example, to highlight *Chapter 5*, type **5**.  
To type numbers, hold **FN** and press **q-p**.
5. Use , **FN**+ or **SPACE** to scroll down.
6. Use  or  to go to the next or previous Chapter.
7. Press **CLEAR** when done.





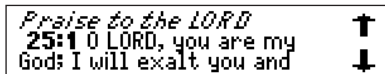
## Using the Index

*Index* contains a list of popular chapters with their titles, arranged in the order that they appear in the Bible.

1. Press .
2. Use  or  to highlight *Index* and press **ENTER** to select it.





3. Use  or  to highlight a selection, or type the name of the book, chapter and verse that you wish to view, and press **ENTER** to select it.  
For example, to highlight *Isaiah 25:1*, type *isaiah251*.  
To type numbers, hold **FN** and press *q-p*.





4. Press **CLEAR** when done.

## Viewing Devotional Verses

*Devotional* contains a list of inspirational verses.

1. Press .
2. Use  to highlight *Devotional* and press **ENTER** to select it.



3. Use  or  to highlight a selection, or type the name of the month (abbreviated) and the day whose selection you wish to view, and press **ENTER** to select it.  
For example, to see the Devotional verse for Oct. 7, you must type **oct7**. There is no need to type the period and space.
4. Press **CLEAR** when done.

## Finding Bible Verses

To go directly to a specific Bible verse, enter its book title, chapter number, and verse number.

If you enter only a book title and chapter number, you will go to the start of the chapter. If you enter only a book title, you will go to the start of that book.

1. Press **CLEAR**.

BOOK/CHAPTER/VERSE, (ENTER)  
1

2. Type a book title, chapter number, and verse number.

BOOK/CHAPTER/VERSE, (ENTER)  
II Corinthians 5 14

**Note:**Type the initial letters of a book and the title will be completed for you. For example, type *la* for *Lamentations*, *le* for *Leviticus* or *lu* for *Luke*.

To find a book that has more than one volume, you need to type the numeral first. For example, to find *II Corinthians*, type *IIco*.

To type numbers, hold **FN** and press **q-p**.

3. Press **ENTER** to read.

*Our Heavenly Dwelling* ↑  
5:1 Now we know that if the  
earthly tent we live in is ↓

4. Use ⏮, FN+⏮ or **SPACE** to scroll down.  
5. Press **CLEAR** when done.

## Searching for Words

Just as if you were using a concordance, you can search for almost any word or phrase in this Bible. Simply enter search words to find their occurrences, or matches.

1. Press **FIND**.

2. Type your search word(s).

For example, type **kingdom of God**.



You can type up to 35 letters. To type a space, press **SPACE**.

**Note:** You cannot search for common words such as *and* and *the* on their own.

3. Press **ENTER** to start the search.





After a word search, only those books with matches are listed in the Menu.

4. Use  or  to highlight the menu item you want, and press **ENTER** to see the name(s) of the book(s) with the matches.

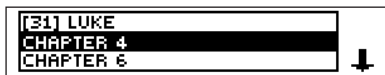
For example, select *New Testament*.





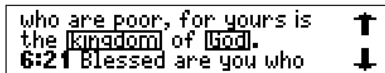
You may also hold **FN** and press **ENTER** to go directly to the text. You will go to the first match.

5. Use  or  to highlight the book you want, and press **ENTER** to see the name(s) of the chapters with the matches.



For example, select *Luke*.



6. Use  or  to highlight the chapter you want, and press **ENTER** to see the text. For example, select *Chapter 6*.



Note that the main search words are boxed.


7. Press  or  to see the next or previous match (if any).  
8. Press **CLEAR** when done.

## ✓ **Correcting Misspellings**

If you enter a misspelled word, or a word not in this Bible, a list of corrections appears. Highlight the word you want and then press **ENTER**, or press **BACK** to change your request.

## Finding Letters in Words

If you are uncertain about how to spell a word, type a question mark (?) in place of each unknown letter. To find prefixes, suffixes, and other parts of words, type an asterisk (\*) in a word. Each asterisk stands for a series of letters. **Note:** If you type an asterisk at the beginning of a word, it may take a little while to find the matching words.

1. Press **FIND**.
2. Type a word with ?s and \*s.  
To type an asterisk, hold down **CAP** and press ?.
3. Press **ENTER**.
4. Press  to move the highlight to the word you want and press **ENTER** to search for it.
5. Press **CLEAR** when done.

## Expanding Your Search

You can expand your search to find inflections, synonyms and similar words.

1. Press **FIND**.
2. Type your search word(s) and press **ENTER**.

For example, type *benefit*.



TYPE WORDS. PRESS ENTER  
benefit 25 Matches

3. Press **MORE** to expand the search.



[25] HOLY BIBLE (NT) SETUP  
OLD TE 1156 Matches [107]  
NEW TESTAMENT [13]



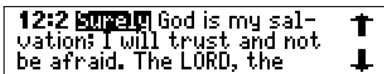
[1156] HOLY BIBLE (...) SETUP  
OLD TESTAMENT [791]  
NEW TESTAMENT [352]

To learn how to view the matches, please see “Searching for Words.” You will find that your matched words include good, profit, sake, serve and so on.

## Highlighting Words

You can also search for a word by highlighting it in a verse. Try this example.

1. Go to *Isaiah 12:2*.  
To learn how, see “Finding Bible Verses.”
2. Press **ENTER** to start the highlight.



A screenshot of a text display with a monospaced font. The text reads: "12:2 Surel God is my salvation; I will trust and not be afraid. The LORD, the". The word "Surel" is highlighted in black. To the right of the text are two vertical arrow keys: an upward-pointing arrow and a downward-pointing arrow.

- To turn the highlight off, press **BACK**.
3. Use the arrow keys to highlight *salvation*.
  4. Press **ENTER** to search for the highlighted word.






A screenshot of a search results menu. It has a black background with white text. The first line is "[126] HOLY BIBLE (... SETUP". The second line is "OLD TESTAMENT [78]". The third line is "NEW TESTAMENT [40]". To the right of the menu are two vertical arrow keys: an upward-pointing arrow and a downward-pointing arrow.




- To learn how to view the matches, please see “Searching for Words.”
5. Press **CLEAR** when done.



## Viewing Footnotes

Whenever you see a  after a word in a verse, that word has a footnote. You can easily view these footnotes. Try this example.

1. Go to *Psalms 18:2*.  
To learn how, see “Finding Bible Verses.”
2. Use , **FN+** or **SPACE** to scroll down.

whom I take refuge. He is my shield and the horn  of my salvation, my strong-	 
----------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Notice the footnote marker.

2. Press **NOTE**.

[2] <i>Horn</i> here symbolizes strength. _____
-------------------------------------------------------

3. Press **BACK** to return to the verse.

## ✓ Understanding Footnotes

The footnotes in this Bible have been added by Franklin Electronic Publishers to clarify the meaning of archaic English words. These footnotes are not part of the original King James Bible.

## ✓ When More Than One Footnote Marker Appears

Sometimes more than one **[N]** appears on the screen.

spring <b>[N]</b> and hers; he will	↑
crush <b>[N]</b> your head, and you	
will strike his heel."	↓

Pressing **NOTE** highlights the first **[N]**. Press **NOTE** repeatedly until it highlights the **[N]** that you want.

Press **ENTER** to view its footnote.

[15] Or <u>strike</u>
-----------------------

Press **BACK** to go back to the verse.

## Using Bookmarks

### Adding and Viewing Bookmarks

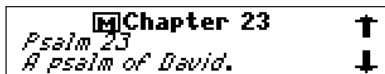
You can add up to 50 bookmarks to the text of this book for quick reference.

1. Press **MARK** at any verse to place a bookmark.


You see the bookmarks list with *Add bookmark* highlighted.

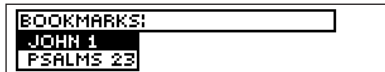


2. Press **ENTER** to add the bookmark.



The **M** marks its placement.

3. Press **MARK** to view your bookmark list.
4. Press  to highlight a verse.



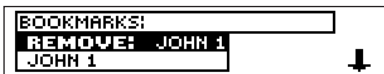
This is a sample list.

5. Press **ENTER** to view its verse.

## Deleting a Bookmark

You can delete any bookmark you want. **Note:** If you reset your unit, all your bookmarks will be lost.

1. Press **MARK** to view your list of bookmarks.
2. Highlight the bookmark you wish to delete.  
For example, if you had John 1 on your bookmark list, highlight *John 1*.
3. Press **ENTER** to go to that verse.
4. Press **MARK** again.



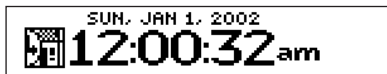
*Remove: ...*, (the last viewed bookmark) appears as the first list item, and is highlighted.

5. Press **ENTER** to delete the bookmark.

## Using the Clock

The clock displays the current time and date. You can save two times: Home time and World time.

1. Press **ORG**.




2. Press **MORE** (🌐🕒) to toggle between Home time and World time.
3. From Home time, press **ENTER** to set the time and date.
4. Use ⬅️ and ➡️ to scroll through the options in the highlighted field.
5. Use ⬅️ and ➡️ to move to another field.
6. Press **ENTER** when done.  
Press **CLEAR** to exit without saving the settings.
7. Press **MORE** (🌐🕒) to toggle to World time.
8. Set the World time the same way you set the Home time.

## Using the Databank


### Adding Entries

You can store as many as 100 names and telephone numbers and addresses in the databank. The total number of names you can add depends on the size of each entry.

1. Press **ORG**.
2. Press **MARK** (  ).






A screenshot of a menu box with a black border. It contains three lines of text: 'DATABANK' followed by a long empty input field, 'VIEW: FFFF' followed by a shorter empty input field, and 'ADD AN ENTRY' in a black box. To the right of the menu is a cursor icon pointing upwards.



3. Highlight *Add an Entry* and then press **ENTER**.
4. Type a name and press **ENTER**.
5. Type a phone number and press **ENTER**.  
**Note:** **Q-P** will type numbers **0-9** automatically. To type a letter from this row, hold **FN** and press the letter key. To type a hyphen, hold **FN** and press **J**.
6. Type a postal address or e-mail address and press **ENTER**.  
To type an @, hold **FN** and press **M**.
7. Press  to return to the Bible.

### Viewing or Editing Entries

1. Press **ORG**.


2. Press **MARK** (  ).
3. Highlight *View: XX entries (XX% free)* and then press **ENTER**.
4. To edit an entry, highlight it and press **ENTER**.  
Type your changes. Use  to move the cursor; use **BACK** to delete.
5. Press **ENTER** to move to the number field.  
Press **ENTER** twice to move to the address field.
6. Press **ENTER** again to save your changes or hold down **FN** and press **BACK** to cancel your changes.
7. Press  to return to the Bible.

## Deleting Entries



1. Press **ORG**.
2. Press **MARK** (  ).
3. Highlight *Delete an Entry* and then press **ENTER**.
4. Highlight the entry you want to delete and press **ENTER**.
5. To delete all databank entries, highlight *Erase the List* in the Databank Menu and then press **ENTER**.  
Press **Y** to erase all databank entries or **N** to cancel the deletion.
6. Press  to return to the Bible.

## Using a Password

You can use a password to prevent unauthorized access to the databank. **Warning!** Always write the password in a safe, separate location. If you lose or forget the password, you will be able to use the databank again only by removing the batteries from your unit, which will permanently erase all the information stored in the databank.


1. Press **ORG**.
2. Press **MARK** (  ).
3. Highlight *Set password* and then press **ENTER**.

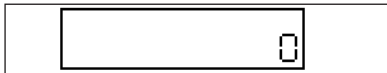
Enter new password:  
4

4. Type a password of up to eight characters and press **ENTER**.  
Use  to move the cursor; use **BACK** to delete.
5. Press **C** to confirm or **CLEAR** to cancel the password.  
The password you set will be requested the first time that the databank is used during a session.
6. To change the password, repeat Steps 1-5.  
To remove a password, press **ENTER** at the blank password screen.
7. Press  to return to the Bible.

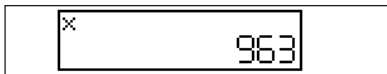


## Using the Calculator

1. Press **ORG**.
2. Press **FIND** ().




3. Type a number.  
**Note:** **Q-P** will type numbers **0-9** automatically. You can type up to 10 digits. To type a decimal, press **G** (.). To change the sign of a number, press **Z** (+/-).
4. Press a math function key.



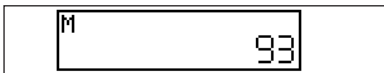
5. Type another number.
6. Press **ENTER**.  
To repeat the calculation, press **ENTER** again.

To Calculate...	Press...
reciprocals	<b>A</b>
squares	<b>D</b>
percentages	<b>F</b>
square roots	<b>S</b>
negative numbers	<b>Z</b>

- Press **CLEAR** to clear the current calculations.
- Press  to return to the Bible.

### Using the Calculator Memory

- In the Calculator, make a calculation or type a number.
- To add the number on the screen to the number stored in memory, press **X (M+)**. To subtract the number on the screen from the number stored in memory, press **C (M-)**.



- M** indicates the number is stored in memory.
- To retrieve the number from memory, press **V (MR)**.
  - To clear the memory, press **B (MC)**.

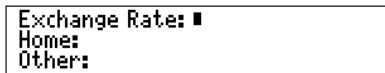
## Using the Converter

### Doing Currency Conversions

1. Press **ORG**.
2. Press **NOTE** (↺).



3. Press **ENTER** to select *Currency Converter*.



4. Enter a conversion rate.  
The rate should be in units of the other currency per one unit of the home currency (n other/1 home).
5. Enter an amount for the home or other currency.  
Press (↶) or (↷) to move between the lines. Use **BACK** to delete a number.
6. Press **ENTER** to convert it.
7. Press **CLEAR** to clear the current conversion.
8. Press (↺) to return to the Bible.

## Doing Metric Conversions

1. Press **ORG**.
2. Press **NOTE** (↶↷).
3. Use (▼) to select a conversion category (e.g., *Weights*).
4. Select a conversion (e.g., *grams/ounces*).

<b>Grams-Ounces</b> gm: ■ oz: ■
---------------------------------------

5. Type a number after one of the units.  
**Note:** **Q-P** will type numbers **0-9** automatically. Press (▲) or (▼) to move between the lines. Press **BACK** to delete a number.
6. Press **ENTER** to convert it.
7. Press **CLEAR** to clear the current conversion.
8. Press (⌘) to return to the Bible.

## Resetting Your Product

If the keyboard fails to respond, or if the screen performs erratically, perform a system reset by following the steps below.


1. Hold **CLEAR** and press .

If nothing happens, try Step 2.

2. Use a paper clip to gently press the reset button on your unit.

The reset button is recessed in a pin-sized hole on the back of the device.

**Warning!** Pressing the reset button with more than light pressure may permanently disable your product. In addition, resetting product erases settings and information entered in its built-in book.

This unit may change operating modes due to Electrostatic Discharge. Normal operation of this unit can be re-established by pressing the reset key, , or by removing/replacing batteries.

## **Copyrights, Trademarks, and Patents**

### **Model NIV-450: Holy Bible New International Version**

- Batteries: two CR-2032 3 volt lithium
- Size: 12.7 x 7.8 x 1.7 cm
- Weight: 3.5 oz

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5,295,070; 5,153,831; 5,497,474; 5,249,965; 5,321,609; 5,396,606; 5,640,552

PATENTS PENDING.

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## FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

–Reorient or relocate the receiving antenna.

–Increase the separation between the equipment and receiver.

–Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

–Consult the dealer or an experienced radio/TV technician for help.

NOTE: This unit was tested with shielded cables on the peripheral devices. Shielded cables must be used with the unit to insure compliance.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

## Limited Warranty (U.S. only)

LIMITED WARRANTY, DISCLAIMER OF WARRANTIES AND LIMITED REMEDY

**(A) LIMITED WARRANTY.** FRANKLIN WARRANTS TO THE ORIGINAL END USER THAT FOR A PERIOD OF ONE (1) YEAR FROM THE ORIGINAL DATE OF PURCHASE AS EVIDENCED BY A COPY OF YOUR RECEIPT, YOUR FRANKLIN PRODUCT SHALL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP. THIS LIMITED WARRANTY DOES NOT INCLUDE DAMAGE DUE TO ACTS OF GOD, ACCIDENT, MISUSE, ABUSE, NEGLIGENCE, MODIFICATION, UNSUITABLE ENVIRONMENT OR IMPROPER MAINTENANCE. THE SOLE OBLIGATION AND LIABILITY OF FRANKLIN, AND YOUR EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY, WILL BE REPAIR OR REPLACEMENT WITH THE SAME OR AN EQUIVALENT PRODUCT OF THE DEFECTIVE PORTION OF THE PRODUCT, AT THE SOLE OPTION OF FRANKLIN IF IT DETERMINES THAT THE PRODUCT WAS DEFECTIVE AND THE DEFECTS AROSE WITHIN THE DURATION OF THE LIMITED WARRANTY. THIS REMEDY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. THIS WARRANTY GIVES YOU CERTAIN RIGHTS; YOU MAY ALSO

HAVE OTHER LEGISLATED RIGHTS THAT MAY VARY FROM JURISDICTION TO JURISDICTION.

**(B) DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY.** EXCEPT FOR THE LIMITED WARRANTIES EXPRESSLY RECITED ABOVE, THIS FRANKLIN IS PROVIDED ON AN "AS IS" BASIS, WITHOUT ANY OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR THOSE ARISING BY LAW, STATUTE, USAGE OF TRADE, OR COURSE OF DEALING. THIS WARRANTY APPLIES ONLY TO PRODUCTS MANUFACTURED BY FRANKLIN AND DOES NOT INCLUDE BATTERIES, CORROSION OF BATTERY CONTACTS OR ANY OTHER DAMAGE CAUSED BY BATTERIES. NEITHER FRANKLIN NOR OUR DEALERS OR SUPPLIERS SHALL HAVE ANY LIABILITY TO YOU OR ANY OTHER PERSON OR ENTITY FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING, BUT NOT LIMITED TO, LOSS OF REVENUE OR PROFIT, LOST OR DAMAGED DATA OR OTHER COMMERCIAL OR ECONOMIC LOSS, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, OR THEY ARE OTHERWISE FORESEEABLE. WE ARE ALSO NOT RESPONSIBLE FOR CLAIMS BY A THIRD PARTY. OUR MAXIMUM AGGREGATE LIABILITY TO YOU, AND THAT OF OUR DEALERS AND SUPPLIERS, SHALL NOT EXCEED THE AMOUNT PAID BY YOU FOR THE FRANKLIN PRODUCT AS EVIDENCED BY YOUR PURCHASE RECEIPT. YOU ACKNOWLEDGE THAT THIS IS A REASONABLE ALLOCATION OF RISK. SOME STATES/COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF THE LAWS OF THE RELEVANT JURISDICTION DO NOT PERMIT FULL WAIVER OF IMPLIED WARRANTIES, THEN THE DURATION OF IMPLIED WARRANTIES AND CONDITIONS ARE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY GRANTED HEREIN.

**(C) WARRANTY SERVICE:** UPON DISCOVERING A DEFECT, YOU MUST CALL FRANKLIN'S CUSTOMER SERVICE DESK, 1-800-266-5626, TO REQUEST A RETURN MERCHANDISE AUTHORIZATION ("RMA") NUMBER, BEFORE RETURNING THE PRODUCT (TRANSPORTATION CHARGES PREPAID) TO:

FRANKLIN ELECTRONIC PUBLISHERS, INC.  
ATTN: SERVICE DEPARTMENT  
ONE FRANKLIN PLAZA  
BURLINGTON, NJ 08016-4907

IF YOU RETURN A FRANKLIN PRODUCT, PLEASE INCLUDE A NOTE WITH THE RMA, YOUR NAME, ADDRESS, TELEPHONE NUMBER, A BRIEF DESCRIPTION OF THE DEFECT AND A COPY OF YOUR SALES RECEIPT AS PROOF OF YOUR ORIGINAL DATE OF PURCHASE. YOU MUST ALSO WRITE THE RMA PROMINENTLY ON THE PACKAGE IF YOU RETURN THE PRODUCT, OTHERWISE THERE MAY BE A LENGTHY DELAY IN THE PROCESS-



ING OF YOUR RETURN. WE STRONGLY RECOMMEND USING A TRACKABLE FORM OF DELIVERY TO FRANKLIN FOR YOUR RETURN.

### **Limited Warranty (EU and Switzerland)**

This product, excluding batteries and liquid crystal display (LCD), is guaranteed by Franklin for a period of two years from the date of purchase. It will be repaired or replaced with an equivalent product (at Franklin's option) free of charge for any defect due to faulty workmanship or materials.

Products purchased outside the European Union and Switzerland that are returned under warranty should be returned to the original vendor with proof of purchase and description of fault. Charges will be made for all repairs unless valid proof of purchase is provided.

This warranty explicitly excludes defects due to misuse, accidental damage, or wear and tear. This guarantee does not affect the consumer's statutory rights.

### **Limited Warranty (outside U.S., EU and Switzerland)**

This product, excluding batteries and liquid crystal display (LCD), is guaranteed by Franklin for a period of one year from the date of purchase. It will be repaired or replaced with an equivalent product (at Franklin's option) free of charge for any defect due to faulty workmanship or materials.

Products purchased outside the United States, the European Union and Switzerland that are returned under warranty should be returned to the original vendor with proof of purchase and description of fault. Charges will be made for all repairs unless valid proof of purchase is provided.

This warranty explicitly excludes defects due to misuse, accidental damage, or wear and tear. This guarantee does not affect the consumer's statutory rights.

License Agreement

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Limited Warranty (U.S. only)

Limited Warranty (EU and Switzerland)

Limited Warranty (outside U.S., EU and Switzerland)